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May 29, 2018

SECURITIES AND EXCHANGE COMMISSION

G/F Secretariat Building
PICC Complex, Roxas Boulevard, Pasay City

Attention:

Atty. Rachel Esther J. Gumtang-Remalante

OIC, Corporate Governance and Finance Department

THE PHILIPPINE STOCK EXCHANGE, INC.

6/F PSE Tower 5th Avenue corner 28th Street Bonifacio Global City, Taguig City

Attention:

Mr. Jose Valeriano B. Zuño III

CIC-Head, Disclosure Department

Re: Submission of the 2017 Integrated Annual Corporate Governance Report (I-ACGR)

Gentlemen:

In compliance with the SEC Memorandum Circular No. 15, Series of 2017 on the submission of the Integrated Annual Corporate Governance Report (I-ACGR), we submit to the Commission the fully accomplished I-ACGR of Robinsons Retail Holdings, Inc. (RRHI) covering the year 2017.

Thank you.

Respectfully yours,

BACH JOHANN M. SEBASTIAN

Compliance Officer







INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT

 For the calendar year ended 	2017				
2. SEC Identification Number SEC Registration No.	A200201756				
3. BIR Tax Identification No. TIN No.	216-303-212-000				
4. Exact name of issuer as specified in its charter ROBINSONS RETAIL HOLDINGS,					
5. Metro Manila, Philippines	6. (SEC Use Only)				
Province, Country or other jurisdiction of incorporation or organization	Industry Classification Code:				
43 RD Floor, Robinsons Equitable Tower, ADB Ave.,	1600				
Corner Poveda Road St. Ortigas Center, Pasig City					
7. Address of principal office	Postal Code				
(632) 635-0751					
8. Issuer's telephone number, including area code					
None					
 Former name, former address, and former fiscal year, if changed since last report. 					



ROBINSONS RETAIL HOLDINGS, INC.

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT AS OF DECEMBER 31, 2017

		INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT	
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		The Board's Governance Responsibilities	
1	•	ompetent, working board to foster the long- term success of the corporate objectives and the long- term best interests of its shareholders and	•
Recommendation 1.1			
 Board is composed of directors with collective working knowledge, experience or expertise that is relevant to the company's industry/sector. 	Compliant	 Academic qualifications, industry knowledge, professional experience, expertise and relevant trainings of directors of the Directors are disclosed in the following: Definitive Information Statement Part 3 Control and Compensation Information, Item 8. Directors and Executive Officers of the Registrant; pages 69-72 	
Board has an appropriate mix of competence and expertise.	Compliant	http://www.robinsonsretailholdings.com.ph/download.php?file =media/files//2017/PSE%20Disclosure%20Form%2017- 5%20%20Definitive%20Information%20Statement%20of%20RR HI%20%20for%20June%2027%202017.pdf Annual Report SEC Form 17A; pages 50-52	
3. Directors remain qualified for their positions individually and collectively to enable them to fulfill their roles and responsibilities and respond to the needs of the organization.	Compliant	http://www.robinsonsretailholdings.com.ph/download.php?file =media/files//2017/RRHI%20SEC%2017-A%202017.pdf 2. Qualification standards for directors to facilitate the selection of potential nominees and to serve as benchmark for the evaluation of its performance are provided in the Company's Revised Corporate Governance Manual. Revised Corporate Governance Manual Article III Governance Structure	

		INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT	
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		2. Qualifications for or Disqualification from Directorship; page 13 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf	
Recommendation 1.2			
Board is composed of a majority of nonexecutive directors.	Non- Compliant	The directors and the type of their directorships are disclosed in the following:	The Board is composed of 6 Executive Directors, 1 Nonexecutive Directors and 2 Independent Directors. Individual Members of the Board exercises due diligence and prudence in the decision-making process ensuring fairness to the Company and the individual shareholders.
			Definitive Information Statement Part 3 Control and Compensation Information, Item 8. Directors and Executive Officers of the Registrant; pages 69-72 http://www.robinsonsretailholdings.com.ph/dow nload.php?file=media/files//2017/PSE%20Disclos ure%20Form%2017- 5%20%20Definitive%20Information%20Statement %20of%20RRHI%20%20for%20June%2027%2020 17.pdf

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT						
COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXF	LANATI	ON		
		Directors' Name	ED	NED	ID	
		1. John L. Gokongwei, Jr.	✓			
		2. James L. Go	✓			
		3. Lance Y. Gokongwei	✓			
		4. Robina Y. Gokongwei-Pe	✓			
		5. Lisa Y. Gokongwei- Cheng		✓		
		6. Faith Y. Gokongwei-Lim	✓			
		7. Hope Y. Gokongwei- Tang	✓			
		8. Antonio L. Go			✓	
		9. Roberto R. Romulo			✓	
		Total	6	1	2	
		Company Website http://www.robinsor Annual Report SEC Fo				

	INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT					
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION			
			http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf			
Recommendation 1.3						
Company provides in its Board Charter and Manual on Corporate Governance a	Compliant	The company's Board Charter and Manual on Corporate Governance relating to its policy on training of director are found in: Revised Corporate Governance Manual				
policy on training of directors.		Article IX Communication, Education and Training; pages 43-44 http://www.robinsonsretailholdings.com.ph/download.php?file=me_dia/files//Revised%20Corporate%20Governance%20Manual_RRHI.p_df				
Company has an orientation program for first time directors.	Compliant	The orientation program of directors is found in: Revised Corporate Governance Manual Article IX Communication, Education and Training; pages 43-44				
3. Company has relevant annual continuing training for all directors.	Compliant	http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf				
		The Company initiated and organized "Strategies for Self-Disruption and Strategic Thinking on December 12, 2017" as Trainings for its directors, executives and officers. This is an 8 hour training applied to SEC as Corporate Governance Training Program for the Company. The Commission approved and granted the said request on November 28, 2017.				

		INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT	
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 1.4			
Board has a policy on board diversity.	Compliant	Information on the company's board diversity policy is disclosed in: Revised Corporate Governance Manual Article III Governance Structure; page 12 and A.3 Responsibility, Duties and Functions of the Board; 3.2.4. page 16 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf Company Website Board Diversity Policy http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/06/Board Diversity Policy.pdf The Board consists of 5 Male and 4 Female members.	
Optional: Recommendation 1.4	4		
 Company has a policy on and discloses measurable objectives for implementing its board diversity and reports on progress in achieving its objectives. 		Provide information on or link/reference to a document containing the company's policy and measurable objectives for implementing board diversity. Provide link or reference to a progress report in achieving its objectives.	
Recommendation 1.5			
Board is assisted by a Corporate Secretary.	Compliant		

			INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT	
		COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
sep	rporate Secretary is a parate individual from Compliance Officer.	Compliant	Information on the Corporate Secretary, including his/her name, qualifications, duties and functions directorships are disclosed in the following: Revised Corporate Governance Manual	
mei	rporate Secretary is not a mber of the Board of ectors.	Compliant	Article III Governance Structure E. The Corporate Secretary; pages 29-30 http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//Revised%20Corporate%20Governance%20Manual RRHI.p df	
			Definitive Information Statement Part 3 Control and Compensation Information, Item 8. Directors and Executive Officers of the Registrant; pages 69-72 http://www.robinsonsretailholdings.com.ph/200%20Form%2017-5%20%20Definitive%20Information%20Statement%20of%20RRHI%20%20for%20June%2027%202017.pdf Company Website http://www.robinsonsretailholdings.com.ph/ Annual Report SEC Form 17A Part 3 Control and Compensation Information, Item 7. Directors and Executive Officers of the Registrant; page 50	
			http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf	

		INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT	
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
4. Corporate Secretary attends training/s on corporate governance.	Compliant	The Corporate Secretary attended: Strategies for Self-Disruption and Strategic Thinking, Dec. 12, 2017, 8 hours	
Optional: Recommendation 1.	5		
Corporate Secretary distributes materials for board meetings at least five business days before scheduled meeting.		The Corporate Secretary distributed the board meeting materials at least five business days before scheduled meeting:	
Recommendation 1.6			
Board is assisted by a Compliance Officer.	Compliant	Information on the Company's Compliance Officer, including his/her name, position, qualifications, duties and functions are disclosed in	
2. Compliance Officer has a rank of Senior Vice President or an equivalent position with adequate stature and authority in the corporation.	Compliant	the following: Revised Corporate Governance Manual Article III Governance Structure G. Compliance Officer; pages 35-36 http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//Revised%20Corporate%20Governance%20Manual_RRHI.p	
3. Compliance Officer is not a member of the board.	Compliant	df Definitive Information Statement Part 3 Control and Compensation Information, Item 8. Directors and Executive Officers of the Registrant; pages 69-72 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/PSE%20Disclosure%20Form%2017-	

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT					
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION		
		5%20%20Definitive%20Information%20Statement%20of%20RRHI%2 0%20for%20June%2027%202017.pdf			
4. Compliance Officer attends training/s on corporate governance.	Compliant	The Compliance Officer attended the following corporate governance trainings/seminars: Strategies for Self-Disruption and Strategic Thinking, Dec. 12, 2017, 8 hours			

Principle 2: The fiduciary roles, responsibilities and accountabilities of the Board as provided under the law, the company's articles and by-laws, and other legal pronouncements and guidelines should be clearly made known to all directors as well as to stockholders and other stakeholders.

Recommendation 2.1

Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the company.	Compliant	The following contains the information on how the directors performed their duties: Revised Corporate Governance Manual Article III Governance Structure A.4. Specific Duties and Responsibilities of a Director, 4.3; page 17 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf	
		df Definitive Information Statement http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//2017/PSE%20Disclosure%20Form%2017-	

		INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT	
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		5%20%20Definitive%20Information%20Statement%20of%20RRHI%2 0%20for%20June%2027%202017.pdf Minutes of Annual Stockholders' Meeting http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files/2018/RRHI Minutes of Annual Meeting of Stockholders June 27 2017.pdf	
Recommendation 2.2			
Board oversees the development, review and approval of the company's business objectives and strategy.	Compliant	The following contains the information on how the directors performed this function: Revised Corporate Governance Manual Article III Governance Structure A.3. Responsibilities, Duties and Functions of the Board, 3.2.2; page	
2. Board oversees and monitors the implementation of the company's business objectives and strategy.	Compliant	http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf Business objectives and strategy are reviewed and approved annually. Minutes of Annual Stockholders' Meeting http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/RRHI Minutes of Annual Meeting of Stockholders June 27 2017.pdf	

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Supplement to Recommendatio	n 2.2		
Board has a clearly defined and updated vision, mission and core values.	Compliant	The company's vision, mission and core values can be found in: Company Website http://www.robinsonsretailholdings.com.ph/our-company Annual Report http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//2017/RRHI%20SEC%2017-A%202017.pdf The Company's vision, mission and core values are reviewed annually. Revised Corporate Governance Manual Article III Governance Structure A.3. Responsibilities, Duties and Functions of the Board, 3.2.8; page 16 http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//Revised%20Corporate%20Governance%20Manual RRHI.p df	
2. Board has a strategy execution process that facilitates effective management performance and is attuned to the company's business environment, and culture.	Compliant	The following contains information on the strategy execution process: Revised Corporate Governance Manual Article III Governance Structure A.3. Responsibilities, Duties and Functions of the Board, 3.2.2; page 16 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf	

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 2.3		Annual Report SEC Form 17A Business and General Information; pages 5-32 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf	
Board is headed by a competent and qualified Chairperson.	Compliant	The following contains the information on the Chairperson, including his/her name and qualifications: Revised Corporate Governance Manual Article III Governance Structure C. Chairman; pages 27-28 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf Definitive Information Statement Part 3 Control and Compensation Information, Item 7. Directors and Executive Officers of the Registrant; page 71 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/PSE%20Disclosure%20Form%2017- 5%20%20Definitive%20Information%20Statement%20of%20RRHI%2 0%20for%20June%2027%202017.pdf	
Recommendation 2.4			
Board ensures and adopts an effective succession planning program for	Compliant	The company's succession planning policies and programs and its implementation are disclosed in:	

	INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
		COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	directors, key officers and management.		Revised Corporate Governance Manual Article III Governance Structure	
2.	Board adopts a policy on the retirement for directors and key officers.	Compliant	A.3. Responsibilities, Duties and Functions of the Board, 3.2.3; page 16 5. Internal Controls and Responsibilities of the Board, 5.1.5; page 18 B. Board Committees, page20 3. Corporate Governance Committee, 3.3. Functions, 3.3.4; page 24 http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//Revised%20Corporate%20Governance%20Manual_RRHI.p df Company Website Succession Planning and Remuneration Policy http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files/2018/06/Succession_Planning_and_Remuneration_Policy.p df	
R	ecommendation 2.5			
1.	Board aligns the remuneration of key officers and board members with long-term interests of the company.	Compliant	The following contains information on the company's remuneration policy and its implementation, including the relationship between remuneration and performance. Revised Corporate Governance Manual Article III Governance Structure	
2.	Board adopts a policy specifying the relationship between remuneration and performance.	Compliant	B.3. Corporation Governance Committee; page 23	

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
3. Directors do not participate in discussions or deliberations involving his/her own remuneration.	Compliant	http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//Revised%20Corporate%20Governance%20Manual RRHI.p df Company Website Succession Planning and Remuneration Policy http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files/2018/06/Succession Planning and Remuneration_Policy.p df	
Optional: Recommendation 2.5			
Board approves the remuneration of senior executives.		Provide proof of board approval	
2. Company has measurable standards to align the performance-based remuneration of the executive directors and senior executives with long-term interest, such as claw back provision and deferred bonuses.		Provide information on or link/reference to a document containing measurable standards to align performance-based remuneration with the long-term interest of the company.	

		INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT	
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 2.6			
Board has a formal and transparent board nomination and election policy.	Compliant	The following contains information on the company's nomination and election policy and process and its implementation, including the criteria used in selecting new directors, how the shortlisted candidates and how it encourages nominations from shareholders; proof that minority shareholders have a right to nominate	
Board nomination and election policy is disclosed in the company's Manual on Corporate Governance.	Compliant	candidates to the board; information that there was an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.	
3. Board nomination and election policy includes how the company accepted nominations from minority shareholders.	Compliant	Revised Corporate Governance Manual Article III Governance Structure, 3.2. Duties and Functions of the Board, 3.2.4; page 16 B.3. Corporate Governance Committee, 3.3.5; page 24 http://www.robinsonsretailholdings.com.ph/download.php?file=me	
4. Board nomination and election policy includes how the board shortlists candidates.	Compliant	dia/files//Revised%20Corporate%20Governance%20Manual RRHI.p df Notice of Annual Stockholders' Meeting http://www.robinsonsretailholdings.com.ph/download.php?file=me	
5. Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.	Compliant	dia/files//2017/Notice%20of%20Annual%20Meeting%20of%20Stock holders%20on%20June%2027%202017.pdf Company Website Nomination and Election Policy	

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
 Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company. 	Compliant	http://www.robinsonsretailholdings.com.ph/download.php?file=m edia/files/2018/06/Board Nomination_and_Election_Policy.pdf	
Optional: Recommendation to 2	.6		
1. Company uses professional search firms or other external sources of candidates (such as director databases set up by director or shareholder bodies) when searching for candidates to the board of directors.		Identify the professional search firm used or other external sources of candidates	
Recommendation 2.7			
1. Board has overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequently occurring transactions.	Compliant	The following contains the company's policy on related party transaction, including policy on review and approval of significant RPTs: Revised Corporate Governance Manual Article III Governance Structure A.3 Responsibilities, Duties and Functions of the Board, 3.2.5; page 16 2.3. Functions of the Audit Committee, 2.3.8; page 22	

	INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
2. RPT policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions.	Compliant	http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf Annual Report SEC Form 17A Related Party Transactions; page 135 http://www.robinsonsretailholdings.com.ph/download.php?file=me		
3. RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations.	Compliant	dia/files//2017/RRHI%20SEC%2017-A%202017.pdf Company Website Related Party Transaction Policy http://www.robinsonsretailholdings.com.ph/download.php?file=m edia/files/2018/06/Related%20Party%20Transactions%20Policy.pdf Identify transactions that were approved pursuant to the policy. All related party transactions for the financial year are related to the regular business operations consummated on an armslength basis.		
Supplement to Recommendate	tions 2.7			
Board clearly defines the threshold for disclosure and approval of RPTs and	Compliant	Provide information on a materiality threshold for RPT disclosure and approval, if any.		
categorizes such transactions according to those that are considered de minimis or transactions that need not be reported or announced, those that		Provide information on RPT categories Company Website Related Party Transaction Policy		

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
need to be disclosed, and those that need prior shareholder approval. The aggregate amount of RPTs within any twelve (12) month period should be considered for purposes of applying the thresholds for disclosure and approval.		http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/06/Related%20Party%20Transactions%20Policy.pdf	
2. Board establishes a voting system whereby a majority of non-related party shareholders approve specific types of related party transactions during shareholders' meetings.	Compliant	Provide information on voting system, if any. Amended By-Laws Article II Board of Directors, Meetings of Stockholders, Section 3, page 8 Article II Board of Directors, Section 1.b, page 7 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/our-company/PSE%20Disclosure%20Form%204-3%20-%20Amendments%20to%20Articles%20of%20Incorporation%20(January%202017).pdf There are no transactions during the financial year that would require the approval of the majority of non-related party shareholders.	
Recommendation 2.8			
Board is primarily responsible for approving the selection of Management led by the	Compliant	The following contains the Board's policy and responsibility for approving the selection of management: Revised Corporate Governance Manual Article III Governance Structure	

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).		A.3 Responsibilities, Duties and Functions of the Board, 3.2.6; page 16 http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//Revised%20Corporate%20Governance%20Manual_RRHI.p df Company Website Succession Planning and Remuneration Policy http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files/2018/06/Succession_Planning_and_Remuneration_Policy.pdf In accordance with its By-Laws, the Company formed an Executive Committee that acts based on the majority vote of its members on the normal business decision requirements of the Company.	
2. Board is primarily responsible for assessing the performance of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	Compliant	The following contains the Board's policy and responsibility for assessing the performance of management: Revised Corporate Governance Manual Article III Governance Structure, A.3 Responsibilities, Duties and Functions of the Board, 3.2.6; page 16 Article VII Corporate Governance Monitoring and Self-Assessment; pages 41-42 http://www.robinsonsretailholdings.com.ph/download.php?file=me_dia/files//Revised%20Corporate%20Governance%20Manual_RRHI.p_df Provide information on the assessment process and indicate frequency of assessment of performance.	

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT					
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION		
		Monthly Performance Review is performed and Management performance is assessed annually after the end of the financial year.			
Recommendation 2.9					
Board establishes an effective performance	Compliant	The following contains the Board's performance management framework for management and personnel:			
management framework that ensures that Management's performance is at par with the standards set by the Board and Senior Management.		Revised Corporate Governance Manual Article III Governance Structure A.3 Responsibilities, Duties and Functions of the Board, 3.2.6 and 3.2.7; page 16 Article VII Corporate Governance Monitoring and Self-Assessment; pages 41-42 http://www.robinsonsretailholdings.com.ph/download.php?file=me			
2. Board establishes an effective performance management framework that ensures that personnel's performance is at par with the standards set by the Board and Senior Management.	Compliant	dia/files//Revised%20Corporate%20Governance%20Manual RRHI.p df Monthly Performance Review is performed and Management performance is assessed annually after the end of the financial year. In accordance with its By-Laws, the Company formed an Executive Committee that acts based on the majority vote of its members on the normal business decision requirements of the Company.			
Recommendation 2.10					
Board oversees that an appropriate internal control system is in place.	Compliant				

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
2. The internal control system includes a mechanism for monitoring and managing potential conflict of interest of the Management, members and shareholders.	Compliant	The following provide information on the Board's responsibility for overseeing that an appropriate internal control system is in place and what is included in the internal control system: Revised Corporate Governance Manual Article III Governance Structure A.3 Responsibilities, Duties and Functions of the Board, 3.2.7; page 16 5. Internal Control Responsibilities of the Board; page 18 B. Board Committees, 2. Audit Committee; page 20 F. Internal Audit, 1. Role of Internal Audit; page 30 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf	
3. Board approves the Internal Audit Charter.	Compliant	The following are the links to the company's Internal Audit Charter: Revised Corporate Governance Manual Article III Governance Structure B. Board Committees, 2. Audit Committee; page 20 F. Internal Audit, 4. Responsibilities of Internal Audit, 4.1; page 32 http://www.robinsonsretailholdings.com.ph/download.php?file=me_dia/files//Manual_RRHI.p_df Company Website Audit Committee Charter http://www.robinsonsretailholdings.com.ph/download.php?file=me_dia/files/2018/RRHI%20Audit%20Committee%20Charter.pdf	

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Recommendation 2.11					
 Board oversees that the company has in place a sound enterprise risk management (ERM) framework to effectively identify, monitor, assess and manage key business risks. The risk management framework guides the board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies. 	Compliant	The following shows the Board's oversight responsibility on the establishment of a sound enterprise risk management framework and how the board was guided by the framework. Revised Corporate Governance Manual Article III Governance Structure A.3 Responsibilities, Duties and Functions of the Board, 3.2.7; page 16 4. Board Risk Oversight Committee, Role of the BROC, 4.1; page 25 G. Enterprise Risk Management, pages 33-35 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf Definitive Information Statement 3. Financial Risk Management Objectives and Policies Enterprise Resource Management (ERM) Framework; page 24 28. Risk Management and Financial Instruments; page 161 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/PSE%20Disclosure%20Form%2017- 5%20%20Definitive%20Information%20Statement%20of%20RRHI%2 0%20for%20June%2027%202017.pdf			
Recommendation 2.12					
Board has a Board Charter that formalizes and clearly states its roles,	Compliant	Provide link to the company's website where the Board Charter is disclosed.			

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responsibilities and accountabilities in carrying out its fiduciary role. 2. Board Charter serves as a guide to the directors in the performance of their functions.	Compliant	Revised Corporate Governance Manual Article III Governance Structure B. Board Committees; pages 20-27 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf Company Website			
3. Board Charter is publicly available and posted on the company's website.	Compliant	Board Committee Charter http://www.robinsonsretailholdings.com.ph/corporate- governance/manual-1			
Additional Recommendation	to Principle 2				
Board has a clear insider trading policy.	Compliant	Information on or link/reference to a document showing company's insider trading policy is found in: Company Website Insider Trading Policy http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/06/Policy on Insider Trading.pdf			
Optional: Principle 2	Optional: Principle 2				
Company has a policy on granting loans to directors, either forbidding the practice or ensuring that the transaction is		Provide information on or link/reference to a document showing company's policy on granting loans to directors, if any.			

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conducted at arm's length basis and at market rates.				
Company discloses the types of decision requiring board of directors' approval.		Indicate the types of decision requiring board of directors' approval and where there are disclosed.		

Principle 3: Board committees should be set up to the extent possible to support the effective performance of the Board's functions, particularly with respect to audit, risk management, related party transactions, and other key corporate governance concerns, such as nomination and remuneration. The composition, functions and responsibilities of all committees established should be contained in a publicly available Committee Charter.

Recommendation 3.1			
Board establishes board committees that focus on specific board functions to aid in the optimal performance of its roles and responsibilities.	Compliant	Information on all the board committees established by the company are disclosed in: Revised Corporate Governance Manual Article III Governance Structure B. Board Committees; pages 20-27 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf	

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Recommendation 3.2				
1. Board establishes an Audit Committee to enhance its oversight capability over the company's financial reporting, internal control system, internal and external audit processes, and compliance with applicable laws and regulations.	Compliant	Information regarding the Company's Audit Committee, including its functions are disclosed in: Revised Corporate Governance Manual Article III Governance Structure 2. Audit Committee; pages 20-23 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf The Audit Committee's responsibility to recommend the appointment and removal of the Company's external auditor is documented and can be found in: Revised Corporate Governance Manual Article III Governance Structure, B.1. Audit Committee, Functions of the Audit Committee, 2.3.11; page 22 Article V. Accountability and Audit, B; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf Company Website http://www.robinsonsretailholdings.com.ph/		
Audit Committee is composed of at least three appropriately qualified nonexecutive directors,	Non- Compliant	Information on the members of the Audit Committee, including their qualifications and type of directorship are disclosed and can be found in:	Revised Corporate Governance Manual Article III Governance Structure B.1. Audit Committee, Organization of the Audit Committee, 2.2.2; page 21	

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the majority of whom, including the Chairman is independent.			http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf The incumbent members of the Audit Committee of the Corporation are as follows: 1. John L. Gokongwei, Jr. 2. James L. Go 3. Lance Y. Gokongwei 4. Robina Y. Gokongwei-Pe 5. Antonio L. Go (Chairman) 6. Roberto R. Romulo Definitive Information Statement Part 3 Control and Compensation Information, Item 8. Directors and Executive Officers of the Registrant; page 69-70 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/PSE%20Disclosure%20Form%2017- 5%20%20Definitive%20Information%20Statement%20of%20RRHI%20%20for%20June%2027%20	
3. All the members of the committee have relevant background, knowledge, skills, and/or experience in the areas of accounting, auditing and finance.	Compliant	Information on the members of the Audit Committee, including their qualifications and type of directorship are disclosed and can be found in: The incumbent members of the Audit Committee of the Corporation are as follows:		

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		1. John L. Gokongwei, Jr. 2. James L. Go 3. Lance Y. Gokongwei 4. Robina Y. Gokongwei-Pe 5. Antonio L. Go (Chairman) 6. Roberto R. Romulo Definitive Information Statement Part 3 Control and Compensation Information, Item 8. Directors and Executive Officers of the Registrant; page 69-70 http://www.robinsonsretailholdings.com.ph/download.php?file=m edia/files//2017/PSE%20Disclosure%20Form%2017- 5%20%20Definitive%20Information%20Statement%20of%20RRHI% 20%20for%20June%2027%202017.pdf			
4. The Chairman of the Audit Committee is not the Chairman of the Board or of any other committee.	Compliant	Information on the Chairman of the Audit Committee is disclosed in and can be found in: Definitive Information Statement Part 3 Control and Compensation Information, Item 8. Directors and Executive Officers of the Registrant; page 69-70 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/PSE%20Disclosure%20Form%2017-5%20%20Definitive%20Information%20Statement%20of%20RRHI%20%20for%20June%2027%202017.pdf			

	INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT				
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION		
Supplement to Recommendat	ion 3.2				
Audit Committee approves all non-audit services conducted by the external auditor.	Compliant	Proof that the Audit Committee approved all non-audit services conducted by the external auditor is disclosed and can be found in: Revised Corporate Governance Manual Article III Governance Structure B.2. Audit Committee, Functions of Audit Committee, 2.3.7; page 21 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf			
2. Audit Committee conducts regular meetings and dialogues with the external audit team without anyone from management present.	Non- Compliant	Provide proof that the Audit Committee conducted regular meetings and dialogues with the external audit team without anyone from management present.	Executive Directors are members of the Audit Committee.		
Optional: Recommendation 3.	2				
Audit Committee meet at least four times during the year.		The Audit Committee had meetings during the year as documented in:			
Audit Committee approves the appointment and removal of the internal auditor.		Provide proof that the Audit Committee approved the appointment and removal of the internal auditor.			

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Recommendation 3.3					
1. Board establishes a Corporate Governance Committee tasked to assist the Board in the performance of its corporate governance responsibilities, including the functions that were formerly assigned to a Nomination and Remuneration Committee.	Compliant	Information on the Corporate Governance Committee, including its functions is disclosed and can be found in: Revised Corporate Governance Manual Article III Governance Structure, B. Board Committees; page 20 3. Corporate Governance Committee; page 23 http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//Revised%20Corporate%20Governance%20Manual RRHI.p df Company Website Corporate Governance Committee Charter http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files/2018/RRHI%20Corporate%20Governance%20Committee% 20Charter.pdf The Committee's process of identifying the quality of directors aligned with the company's strategic direction is disclosed and can be found in: Revised Corporate Governance Manual Article III Governance Structure, Duties and Function of the Board, 3.2.4; page 16 3. Corporate Governance Committee, Organization, 3.2.2; page 23 http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//Revised%20Corporate%20Governance%20Manual RRHI.p df			

	INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT				
		COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
			Company Website Board Nomination and Election Policy http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/06/Board_Nomination_and_Election_Policy.pdf		
2.	Corporate Governance Committee is composed of at least three members, all of whom should be independent directors.	Non- Compliant	Information on the members of the Corporate Governance Committee, including their qualifications and type of directorship are disclosed and can be found in:	Based on the Company's Revised Corporate Governance Manual, the Corporate Governance Committee shall be composed of at least three (3) Directors, one (1) of whom shall be an Independent Director. The Board may consider Independent Directors to comprise the membership of the Corporate Governance Committee, including the Chairman. The Board assessed that the Committee is able to carry out its functions with the current membership. Revised Corporate Governance Manual Article III Governance Structure; page 12 B.3. Corporate Governance Committee; page 23 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf	
3.	Chairman of the Corporate Governance Committee is an independent director.	Non- Compliant	Information on the Chairman of the Corporate Governance Committee is disclosed and can be found in:	The Company is compliant with the SEC Memorandum Circular No. 6 Series of 2004 requiring only the Audit Committee Chairman to be an Independent Director.	

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Optional: Recommendation 3.3.				
Corporate Governance Committee meet at least twice during the year.		The Corporate Governance Committee had meetings during the year.		
Recommendation 3.4				
1. Board establishes a separate Board Risk Oversight Committee (BROC) that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness.	Non- Compliant	Information on the Board Risk Oversight Committee (BROC), including its functions is disclosed and can be found in:	The Company's BROC shall be established in 2018. For the financial year 2017, the functions of the BROC were performed by the Audit and Risk Management Committee. Company Website Board Risk Oversight Committee Charter http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/RRHI%20Board%20Risk%20Oversight%20Committee%20Charter.pdf	
2. BROC is composed of at least three members, the majority of whom should be independent directors, including the Chairman. Output Description:	Non- Compliant	Information on the members of the BROC, including their qualifications and type of directorship are disclosed and found in:	Based on the Company's Revised Corporate Governance Manual, the Corporate Governance Committee shall be composed of at least three (3) Directors, one (1) of whom shall be an Independent Director. The Board may consider Independent Directors to comprise the membership of the Corporate Governance Committee, including the Chairman. The Board assessed that the Committee is able to carry out its functions with the current membership.	

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION		
			Revised Corporate Governance Manual Article III Governance Structure B.3. Corporate Governance Committee http://www.robinsonsretailholdings.com.ph/dow nload.php?file+media/files//Revised%20Corporat e%20Governance%20Manual_RRHI.pdf		
			Company Website Board Risk Oversight Committee Charter http://www.robinsonsretailholdings.com.ph/dow nload.php?file=media/files/2018/RRHI%20Board %20Risk%20Oversight%20Committee%20Charter .pdf		
3. The Chairman of the BROC is not the Chairman of the Board or of any other committee.	Non- Compliant	Information on the Chairman of the BROC is disclosed and can be found in:	The Company's BROC shall be established in 2018. For the financial year 2017, the functions of the BROC were performed by the Audit and Risk Management Committee. Company Website		
			Board Risk Oversight Committee Charter http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/RRHI%20Board%20Risk%20Oversight%20Committee%20Charter.pdf		
4. At least one member of the BROC has relevant	Non- Compliant	Information on the background, skills, and/or experience of the members of the BROC.	The Company's BROC shall be established in 2018. For the financial year 2017, the functions of		

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thorough knowledge and experience on risk and risk management.			the BROC were performed by the Audit and Risk Management Committee. Company Website Board Risk Oversight Committee Charter http://www.robinsonsretailholdings.com.ph/dow nload.php?file=media/files/2018/RRHI%20Board %20Risk%20Oversight%20Committee%20Charter .pdf	
Recommendation 3.5				
1. Board establishes a Related Party Transactions (RPT) Committee, which is tasked with reviewing all material related party transactions of the company.	Non- Compliant	Provide information or link/reference to a document containing information on the Related Party Transactions (RPT) Committee, including its functions.	The roles and responsibilities of the Company's Audit Committee included the review of RPTs. Revised Corporate Governance Manual Article III Governance Structure; Audit Committee; page 20 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf	
2. RPT Committee is composed of at least three non-executive directors, two of whom should be independent, including the Chairman.	Non- Compliant	Provide information or link/reference to a document containing information on the members of the RPT Committee, including their qualifications and type of directorship.	The roles and responsibilities of the Company's Audit Committee included the review of RPTs. Revised Corporate Governance Manual Article III Governance Structure; Audit Committee; page 20 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf	

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			http://www.robinsonsretailholdings.com.ph/dow nload.php?file=media/files//Revised%20Corporat e%20Governance%20Manual_RRHI.pdf			
Recommendation 3.6						
1. All established committees have a Committee Charter stating in plain terms their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information.	Compliant	The company's committee charters, containing all the required information, particularly the functions of the Committee that is necessary for performance evaluation purposes, are disclosed and can be found in: Company Website Board Committee Charter http://www.robinsonsretailholdings.com.ph/corporate-				
2. Committee Charters provide standards for evaluating the performance of the Committees.	Compliant	governance/manual-1				
Committee Charters were fully disclosed on the company's website.	Compliant					

Principle 4: To show full commitment to the company, the directors should devote the time and attention necessary to properly and effectively perform their duties and responsibilities, including sufficient time to be familiar with the corporation's business.

Recommendation 4.1

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1. The Directors attend and actively participate in all meetings of the Board, Committees and shareholders in person or through tele-/videoconferencing conducted in accordance with the rules and regulations of the Commission.	Compliant	Actual Meetings are conducted instead of tele/ videoconferencing. As a policy, members of the Board shall attend regular and special meetings in person or through video/teleconferencing conducted in accordance with the rules and regulations of the SEC except for justifiable reasons that prevent them from doing so. Revised Corporate Governance Manual Article III Governance Structure A.6. Board Meetings and Quorum Requirement; page 19 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf Information on the attendance and participation of directors to Board, Committee and shareholders' meetings are disclosed and found in: Minutes of Annual Stockholders' Meeting http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/RRHI_Minutes_of_Annual_Meeting_of_Stockholders_June_27_2017.pdf	
The directors review meeting materials for all Board and Committee meetings.	Compliant	Revised Corporate Governance Manual Article III Governance Structure A.6. Board Meetings and Quorum Requirement; page 19 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf	

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3. The directors ask the necessary questions or seek clarifications and explanations during the Board and Committee meetings.	Compliant	sought by the directors Minutes of Annual Sto http://www.robinsons	estions raised or clarification/explanation are disclosed and can be found in: ckholders' Meeting retailholdings.com.ph/download.php?fil inutes of Annual Meeting of Stockho	<u>file=me</u>	
Recommendation 4.2					
1. Non-executive directors concurrently serve in a maximum of five publicly-listed companies to ensure that they have sufficient time to fully prepare for minutes, challenge Management's proposals/views, and oversee the long-term strategy of the company.	Compliant	that a non-executive di Provide information or information on the dire listed and non-listed co Definitive Information Profile of the Nominee 6 http://www.robinsonsidia/files//2017/PSE%20 5%20%20Definitive%20 0%20for%20June%202	Statement s for Election to the Board of Directors; pretailholdings.com.ph/download.php?fil Disclosure%20Form%2017- OInformation%20Statement%20of%20Ri	n both ; page file=me RRHI%2	

	INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT						
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		Antonio L. Go Roberto R. Romulo	 Robinsons Retail Holdings, IncDirector; Oriental Petroleum and Minerals Corporation-Director; Cebu Air IncDirector; Robinsons Retail Holdings, IncDirector; Philippine Long Distance Telephone Company CoDirector; 				
Recommendation 4.3							
The directors notify the company's board before accepting a directorship in another company.	Compliant	For the past financial y directorship in anothe As a policy, a Director Directorship in any cor Revised Corporate Go Article III Governance (A.8. Directorships and http://www.robinsons	shall notify the Board before accepting mpany. vernance Manual				

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Optional: Principle 4						
Company does not have any executive directors who serve in more than two boards of listed companies outside of the group.						
2. Company schedules board of directors' meetings before the start of the financial year.						
Board of directors meet at least six times during the year.	Compliant	The Company had 7 board meetings during the year. Annex 1 Advisement Letter				
4. Company requires as minimum quorum of at least 2/3 for board decisions.		Indicate the required minimum quorum for board decisions				

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Principle 5: The board should end	deavor to exercis	e an objective and independent judgment on all corporate affairs				
Recommendation 5.1						
 The Board has at least 3 independent directors or such number as to constitute one-third of the board, whichever is higher. 	Non- Compliant	Information on the number of independent directors in the board is disclosed and can be found in:	The Company is compliant with the Securities Regulations Code 38.7.1 requiring a minimum of 2 Independent Directors in the Board of a Publicly Listed Company.			
Recommendation 5.2						
The independent directors possess all the qualifications and none of the disqualifications to hold the positions.	Compliant	Information on the qualifications of the independent directors is disclosed and can be found: Revised Corporate Governance Manual Article III Governance Structure, 2. Qualifications for or Disqualification from Directorship; page 13 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf Definitive Information Statement Part 3 Control and Compensation Information, Item 8. Directors and Executive Officers of the Registrant; page 72 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/PSE%20Disclosure%20Form%2017-5%20%20Definitive%20Information%20Statement%20of%20RRHI%20%20for%20June%2027%202017.pdf				

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	COMPLIANT/ NON- COMPLIANT	ADDITION	AL INFORMATION	EXPLANATION		
Supplement to Recommendat	ion 5.2					
1. Company has no shareholder agreements, by-laws provisions, or other arrangements that constrain the directors' ability to vote independently.	Compliant	http://www.robinsonsretailho	can be found in: e Manual			
Recommendation 5.3						
The independent directors serve for a cumulative term of nine years (reckoned from 2012).	Compliant	can be found in: Definitive Information Statem Annex A Certification of Indep http://www.robinsonsretailhodia/files//2017/PSE%20Disclossings	endent Directors; page 25 Idings.com.ph/download.php?file=me sure%20Form%2017- ation%20Statement%20of%20RRHI%2			

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 The company bars an independent director from serving in such capacity after the term limit of nine years. 	Compliant	Information on the company's policy on term limits for its independent director is disclosed and can be found in: Provide reference to the meritorious justification and proof of shareholders' approval during the annual shareholders' meeting. Revised Corporate Governance Manual				
3. In the instance that the company retains an independent director in the same capacity after nine years, the board provides meritorious justification and seeks shareholders' approval during the annual shareholders' meeting.	Compliant	Article I Introduction and Definition of Terms 9. Independent Director, 9.12; page 10 http://www.robinsonsretailholdings.com.ph/download.php?file=me_dia/files//Revised%20Corporate%20Governance%20Manual_RRHI.p_df				
Recommendation 5.4						
The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals.	Non- Compliant	Following are company's Chairman of the Board and Chief Executive Officer (CEO):	Chairman: Lance Y. Gokongwei Chief Executive Officer: Lance Gokongwei Definitive Information Statement Part 3 Control and Compensation Information, Item 8. Directors and Executive Officers of the Registrant; page 72 http://www.robinsonsretailholdings.com.ph/dow			
			http://www.robinsonsretailholdings.com nload.php?file=media/files//2017/PSE%2			

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION			
			ure%20Form%2017- 5%20%20Definitive%20Information%20Statement %20of%20RRHI%20%20for%20June%2027%20201 7.pdf If the roles of the Chairman and CEO are unified, the Company shall lay down proper checks and balances to ensure that the Board get the benefit of independent views and perspectives. Revised Corporate Governance Manual Article III Governance Structure C. Chairman; page 27 D. The CEO; page 28 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf			
2. The Chairman of the Board and Chief Executive Officer have clearly defined responsibilities.	Compliant	Information on the roles and responsibilities of the Chairman of the Board and Chief Executive Officer. Revised Corporate Governance Manual Article III Governance Structure C. Chairman; page 27 D. The CEO; page 28 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf Identify the relationship of Chairman and CEO				

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		Chairman: Lance Y. Gokongwei Chief Executive Officer: Lance Y. Gokongwei				
Recommendation 5.5						
1. If the Chairman of the Board is not an independent director, the board designates a lead director among the independent directors. Output Description:	Non- Compliant	Provide information or link/reference to a document containing information on a lead independent director and his roles and responsibilities, if any.	The Chairman is an Executive Director The Revised Corporate Governance Manual states that, "The Board may consider designating a Lead Director among the Independent Directors if the Chairman of the Board is not an Independent Director and if the position of the Chairman of the Board and CEO are held by one person. For the past financial year, there was no need for this designation. Revised Corporate Governance Manual Article III Governance Structure C. Chairman; page 27 D. The CEO; page 28 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf			
Recommendation 5.6						
Directors with material interest in a transaction affecting the corporation abstain from taking part in	Compliant	Provide proof of abstention, if this was the case . No Director had a material interest in any transaction executed by the Company during the Financial Year.				

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION			
the deliberations on the transaction.						
Recommendation 5.7						
 The non-executive directors (NEDs) have separate periodic meetings with the external auditor and heads of the internal audit, compliance and risk functions, without any executive present. The meetings are chaired by the lead independent director. 	Non- Compliant Non- Compliant	Provide proof and details of said meeting, if any. Provide information on the frequency and attendees of meetings.	The Revised Corporate Governance Manual states that, "The Audit Committee may opt to meet without the presence of the CEO or other management team members, and periodically meet with the Internal Audit Head. For the past financial year, the Committee has not seen the need for this separate meeting. Revised Corporate Governance Manual Article III Governance Structure B. Board Committees; page 20 2. Audit Committee; page 20 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf			
Optional: Principle 5						
None of the directors is a former CEO of the company in the past 2 years.		Provide name/s of company CEO for the past 2 years (varies per Company).				

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-		ctiveness is through an assessment process. The Board should regularly tht mix of backgrounds and competencies.	y carry out evaluations to appraise its performance
Recommendation 6.1			
1. Board conducts an annual self-assessment of its performance as a whole.	Non- Compliant	Provide proof of self-assessments conducted for the whole board, the individual members, the Chairman and the Committees	The Company is conducting an informal assessment process. A formal self-assessment process including its documentation process is
2. The Chairman conducts a self-assessment of his performance.	Non- Compliant		being established.
3. The individual members conduct a self-assessment of their performance.	Non- Compliant		
4. Each committee conducts a self-assessment of its performance.	Non- Compliant		
5. Every three years, the assessments are supported by an external facilitator.	Not Applicable	Identify the external facilitator and provide proof of use of an external facilitator.	This will be considered in future years.
Recommendation 6.2			
Board has in place a system that provides, at the minimum, criteria and process to determine the performance of the Board.	Non- Compliant	Provide information or link/reference to a document containing information on the system of the company to evaluate the performance of the board, individual directors and committees, including a feedback mechanism from	The Company is conducting an informal assessment process. A formal self-assessment process including its documentation process is being established.

performance of the Board,

Shareholders

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individual directors and committees.					
The system allows for a feedback mechanism from the shareholders.	Compliant	Information on the feedback mechanism from shareholders is disclosed and can be found in: Revised Corporate Governance Manual Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 Article VIII Disclosure and Transparency; page 42 http://www.robinsonsretailholdings.com.ph/download.php?file=m edia/files//Revised%20Corporate%20Governance%20Manual RRHI. pdf			
Principle 7: Members of the Boa	rd are dutv-boun	d to apply high ethical standards, taking into account the interests of al	l stakeholders.		
Recommendation 7.1	,				
1. Board adopts a Code of Business Conduct and Ethics, which provide standards for professional and ethical behavior, as well as articulate	Compliant	Information on the company's Code of Business Conduct and Ethics is disclosed and can be found in: Code of Business Conduct and Ethics Company Website http://www.robinsonsretailholdings.com.ph/corporate-			
acceptable and		governance/code-of-business-conduct-and-ethics			

unacceptable conduct and practices in internal and

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ı		COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
	external dealings of the company.			
2.	The Code is properly disseminated to the Board, senior management and employees.	Compliant	Information on how the company disseminated the Code to its Board, senior management and employees is disclosed and can be found in: Revised Corporate Governance Manual Article IX Communication, Education and Training; pages 43-44 http://www.robinsonsretailholdings.com.ph/download.php?file=m http://www.robinsonsretailholdings.com.ph/download.php?file=m http://www.robinsonsretailholdings.com.ph/download.php?file=m http://www.robinsonsretailholdings.com.ph/download.php?file=m http://www.robinsonsretailholdings.com.ph/download.php?file=m edia/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf	
3.	The Code is disclosed and made available to the public through the company website.	Compliant	The Code of Business Conduct and Ethics is posted/ disclosed at: Company Website Code of Business Conduct and Ethics http://www.robinsonsretailholdings.com.ph/corporate-governance/code-of-business-conduct-and-ethics	
Su	pplement to Recommendatio	n 7.1		
1.	Company has clear and stringent policies and procedures on curbing and penalizing company involvement in offering, paying and receiving bribes.	Compliant	Information on the company's policy and procedure on curbing and penalizing bribery is disclosed and can be found in: Company Website Code of Business Conduct and Ethics Conflicts of Interest	

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		http://www.robinsonsretailholdings.com.ph/corporate- governance/code-of-business-conduct-and-ethics		
Recommendation 7.2				
Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics.	Compliant	Proof of implementation and monitoring of compliance with the Code of Business Conduct and Ethics and internal policies is found in. Company Website Code of Business Conduct and Ethics Conflicts of Interest		
2. Board ensures the proper and efficient implementation and monitoring of compliance with company internal policies.	Compliant	http://www.robinsonsretailholdings.com.ph/corporate-governance/code-of-business-conduct-and-ethics The Company has Annual Disclosure Activities where selected employees are required to provide disclosure on Conflicts of Interest and Gifts and Sponsorships Received to their respective HR Departments who summarize the same and provide exception report to the Conflicts of Interest Committee. The following are required to comply with the Code of Business Conduct and Ethics. There are no material findings on noncompliance.		
		 All employees in the managerial and executive levels All employees with procurement, retail merchandising, CAPEX project management, and leasing functions Technical specialists involved in CAPEX projects 		

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		 All employees involved in engineering fabrications (whether Operating or Capital Expenditure) All employees that will be required by their Immediate Heads. 			
		Disclosure and Transparency			
Principle 8: The company should expectations.	establish corpora	ate disclosure policies and procedures that are practical and in accorda	nce with best practices and regulatory		
Recommendation 8.1					

quarterly consolidated

makes available annual and

business operations.

1. Company distributes or

Supplement to Recommendations 8.1

Non-

Compliant

Indicate the number of days within which the consolidated and

interim reports were published, distributed or made available from

Annual and Quarterly Consolidated Financial

Statements are submitted and published within

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reports, cash flow statements, and special audit revisions. Consolidated financial statements are published within ninety (90) days from the end of the fiscal year, while interim reports are published within forty-five (45) days from the end of the reporting period.		the end of the fiscal year and end of the reporting period, respectively.	105 days and 45 days, respectively, compliant with Philippine regulatory requirements.	
2. Company discloses in its Annual Report the principal risks associated with the identity of the company's controlling shareholders; the degree of ownership concentration; crossholdings among company affiliates; and any imbalances between the controlling shareholders' voting power and overall equity position in the company.	Compliant	 Provide link or reference to the company's Annual Report where the following are disclosed: 1. principal risks to minority shareholders associated with the identity of the company's controlling shareholders; 2. cross-holdings among company affiliates; and 3. any imbalances between the controlling shareholders' voting power and overall equity position in the company. Annual Report SEC Form 17A Part I Business and General Information, Risks; pages 28-29 Notes to Consolidated Financial Statements, 27 Risk Management and Financial Instruments; pages 139-145 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf 		

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Recommendation 8.2			
1. Company has a policy requiring all directors to disclose/report to the company any dealings in the company's shares within three business days.	Compliant	Information on the company's policy requiring directors and officers to disclose their dealings in the company's share is disclosed and found in: Revised Corporate Governance Manual Article III Governance Structure 4. Specific Duties and Responsibilities of a Director; page 17	
2. Company has a policy requiring all officers to disclose/report to the company any dealings in the company's shares within three business days.	Compliant	http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf Company Website Insider Trading Policy http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/06/Policy_on_Insider_Trading.pdf Indicate actual dealings of directors involving the corporation's shares including their nature, number/percentage and date of transaction. Company Website SEC Form 23-A/B, Statement of Beneficial Ownershiphttp://www.robinsonsretailholdings.com.ph/disclosures/category-sec-form-23-ab	
Supplement to Recommendatio	n 8.2		
Company discloses the trading of the corporation's shares by directors, officers	Compliant	Information on the shareholdings of directors, management and top 100 shareholders are disclosed in: Revised Corporate Governance Manual	

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(or persons performing similar functions) and controlling shareholders. This includes the disclosure of the company's purchase of its shares from the market (e.g. share buy-back program).		Article III Governance Structure 4. Specific Duties and Responsibilities of a Director; page 17 http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//Revised%20Corporate%20Governance%20Manual_RRHI.p df Company Website SEC Form 23-A/B, Statement of Beneficial Ownership http://www.robinsonsretailholdings.com.ph/disclosures/category- sec-form-23-ab Link or reference to the company's Conglomerate Map. Company Website Organizational Structure http://www.robinsonsretailholdings.com.ph/our- company/organizational-structure Annual Report SEC Form 17A, Map of the Relationships of the Companies within the group; page 168 http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//2017/RRHI%20SEC%2017-A%202017.pdf		

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Recommendation 8.3					
 Board fully discloses all relevant and material information on individual board members to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment. Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment. 	Compliant	Information on the directors' academic qualifications, share ownership in the company, membership in other boards, other executive positions, professional experiences, expertise and relevant trainings attended are disclosed in: Definitive Information Statement Part 3 Control and Compensation Information, Item 8. Directors and Executive Officers of the Registrant; pages 69-72 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/PSE%20Disclosure%20Form%2017-5%20%20Definitive%20Information%20Statement%20of%20RRHI%20%20for%20June%2027%202017.pdf Information the key officers' academic qualifications, share ownership in the company, membership in other boards, other executive positions, professional experiences, expertise and relevant trainings attended. Annual Report SEC Form 17A Part 3 Control and Compensation Information, Item 7. Directors and Executive Officers of the Registrant; page 50 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf			
Recommendation 8.4					
Company provides a clear disclosure of its policies and procedure for setting Board	Compliant	Company policy and practice for setting board remuneration is disclosed and can be found in:			

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i		COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
	remuneration, including the level and mix of the same.		Information on the company policy and practice for determining executive remuneration is disclosed and can be found in:		
2.	Company provides a clear disclosure of its policies and procedure for setting executive remuneration, including the level and mix of the same.	Compliant	Revised Corporate Governance Manual Article III Governance Structure 7. Remuneration of Directors and Officers; page 19 http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//Revised%20Corporate%20Governance%20Manual RRHI.p df Company Website Succession Planning and Remuneration Policy http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files/2018/06/Succession_Planning_and_Remuneration_Policy.p df		
3.	Company discloses the remuneration on an individual basis, including termination and retirement provisions.	Non- Compliant	Breakdown of director remuneration and executive compensation, particularly the remuneration of the CEO is disclosed in:	Disclosure of the director remuneration and executive compensation is disclosed in: Annual Report SEC Form 17A Part 3 Control and Compensation Information, Item 10. Executive Compensation; page 54 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf	
R	ecommendation 8.5				
1.	Company discloses its policies governing Related Party Transactions (RPTs)	Compliant	Information of the company's RPT policies is disclosed and can be found in:		

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and other unusual or infrequently occurring transactions in their Manual on Corporate Governance.		Revised Corporate Governance Manual Article VIII Disclosure and Transparency; page 42 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf Indicate if the director with conflict of interest abstained from the board discussion on that particular transaction. For the past Financial Year, there was no transaction decided by the Board involving conflict of interest with any Director.		
Company discloses material or significant RPTs reviewed and approved during the year.	Compliant	Provide information on all RPTs for the previous year or reference to a document containing the following information on all RPTs: 1. name of the related counterparty; 2. relationship with the party; 3. transaction date; 4. type/nature of transaction; 5. amount or contract price; 6. terms of the transaction; 7. rationale for entering into the transaction; 8. the required approval (i.e., names of the board of directors approving, names and percentage of shareholders who approved) based on the company's policy; and 9. other terms and conditions All material RPTs are disclosed in the: Annual Report SEC Form 17A, Audited Financial Statements, Notes to Financial Statement,		

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		Note 24 Related Party Disclosures; pages 135-137 http://www.robinsonsretailholdings.com.ph/download.php?file=m edia/files//2017/RRHI%20SEC%2017-A%202017.pdf			
Supplement to Recommendatio	n 8.5				
Company requires directors to disclose their interests in	Compliant	Indicate where and when directors disclose their interests in transactions or any other conflict of interests.			
transactions or any other conflict of interests.		Revised Corporate Governance Manual Article III Governance Structure 4. Specific Duties and Responsibilities of a Director; page 17 Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 Article VIII Disclosure and Transparency; page 42 http://www.robinsonsretailholdings.com.ph/download.php?file=m edia/files//Revised%20Corporate%20Governance%20Manual RRHI. pdf			
Optional : Recommendation 8.5					
1. Company discloses that RPTs are conducted in such a way to ensure that they are fair and at arms' length.	Compliant	Link or reference where this is disclosed: All material RPTs are disclosed in the: Annual Report SEC Form 17A, Audited Financial Statements, Notes to Financial Statement, Note 24 Related Party Disclosures; pages 135-137 http://www.robinsonsretailholdings.com.ph/download.php?file=m edia/files//2017/RRHI%20SEC%2017-A%202017.pdf			

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Recommendation 8.6					
1. Company makes a full, fair, accurate and timely disclosure to the public of every material fact or event that occur, particularly on the acquisition or disposal of significant assets, which could adversely affect the viability or the interest of its shareholders and other stakeholders.		Company Website SEC Form 17-C http://www.robinsonsretailholdings.com.ph/disclosures/category-sec-form-17-c			
2. Board appoints an independent party to evaluate the fairness of the transaction price on the acquisition or disposal of assets.	Compliant	Identify independent party appointed to evaluate the fairness of the transaction price Disclose the rules and procedures for evaluating the fairness of the transaction price, if any. For the financial year, the company did not have any transaction requiring the appointment of an independent party.			

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Sup	plement to Recommendation	ո 8.6				
1.	Company discloses the existence, justification and details on shareholder agreements, voting trust agreements, confidentiality agreements, and such other agreements that may impact on the control, ownership, and strategic direction of the company.	Compliant	Company Website SEC Form 17-C http://www.robinsonsretailholdings.com.ph/disclosures/category-sec-form-17-c			
Re	commendation 8.7					
	Company's corporate governance policies, programs and procedures are contained in its Manual on Corporate Governance (MCG).	Compliant	The Manual on Corporate Governance is posted in the: Revised Corporate Governance Manual http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf			
	Company's MCG is submitted to the SEC and PSE.	Compliant				
	Company's MCG is posted on its company website.	Compliant				

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Supplement to Recommendation	າ 8.7				
 Company submits to the SEC and PSE an updated MCG to disclose any changes in its corporate governance practices. 	Compliant	Provide proof of submission. Revised Corporate Governance Manual http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf			
Optional: Principle 8					
Does the company's Annual Report disclose the following information:	Compliant	The company's Annual Report containing the said information are:			
a. Corporate Objectives	Compliant	Annual Report SEC Form 17A http://www.robinsonsretailholdings.com.ph/download.php?			
b. Financial performance indicators	Compliant	file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf			
c. Non-financial performance indicators	Compliant				
d. Dividend Policy	Compliant				
e. Biographical details (at least age, academic qualifications, date of first appointment, relevant experience, and other directorships in listed companies) of all directors	Compliant				

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	f. Attendance details of each director in all directors meetings held during the year	Compliant			
	g. Total remuneration of each member of the board of directors				
2.	The Annual Report contains a statement confirming the company's full compliance with the Code of Corporate Governance and where there is non-compliance, identifies and explains reason for each such issue.		Provide link or reference to where this is contained in the Annual Report		
3.	The Annual Report/Annual CG Report discloses that the board of directors conducted a review of the company's material controls (including operational, financial and compliance controls) and risk management systems.	Compliant	Link or reference to where this is contained in the Annual Report Annual Report SEC Form 17A Statement of Management's Responsibility for Financial Statements; page 63 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf		

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4.	The Annual Report/Annual CG Report contains a statement from the board of directors or Audit Committee commenting on the adequacy of the company's internal controls/risk management systems.	Compliant	Link or reference to where this is contained in the Annual Report Annual Report SEC Form 17A Statement of Management's Responsibility for Financial Statements; page 63 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf The Company's Chief Executive Officer and Chief Audit Executive issue an annual attestation that the Company has an internal audit, controls and compliance system in place and working effectively in all material respects, compliant with the standards set out in the Corporate Audit Manual. These processes provide an assurance that enables the senior management of the company to understand, manage and satisfactorily control risk exposures. Annex 2 Chief Auditor's Attestation Minutes of Audit Committee Meetings http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/RRHI Minutes of Annual Meeting of Stockholders June 27 2017.pdf		
5.	The company discloses in the Annual Report the key risks to which the company is materially exposed to (i.e. financial, operational	Compliant	Link or reference to where these are contained in the Annual Report. Annual Report SEC Form 17A Part I Business and General Information, Risks; pages 28-29		

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including IT, environmental, social, economic).		Notes to Consolidated Financial Statements, 27 Risk Management and Financial Instruments; pages 139-145 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf			

Principle 9: The company should establish standards for the appropriate selection of an external auditor, and exercise effective oversight of the same to strengthen the external auditor's independence and enhance audit quality.

Recommendation 9.1

1. Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees of the external auditors.	Compliant	Information on the process for approving and recommending the appointment, reappointment, removal and fees of the company's external auditor is disclosed and can be found in: Revised Corporate Governance Manual Article III Governance Structure A.3. Responsibilities, Duties and Functions of the Board; page 15 B. Audit Committee; page 20 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf	
2. The appointment, reappointment, removal, and fees of the external auditor is recommended by the Audit Committee, approved by the Board and		82.80% percentage of shareholders ratified the appointment and fees of the external auditor. Minutes of Annual Stockholder's Meeting	

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	ratified by the shareholders.		http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files/2018/RRHI Minutes of Annual Meeting of Stockholders June_27_2017.pdf		
3.	For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.	Compliant	Information on or link/reference to a document containing the company's reason for removal or change of external auditor: For the past financial year, there was no removal of external auditor.		
S	Supplement to Recommendati	ion 9.1			
1.	Company has a policy of rotating the lead audit partner every five years.	Compliant	Information on or link/reference to a document containing the policy of rotating the lead audit partner every five years: Revised Corporate Governance Manual Article V Accountability and Audit; page 37 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf		
R	Recommendation 9.2				
1.	Audit Committee Charter includes the Audit Committee's responsibility on:	Compliant	Link/reference to the company's Audit Committee Charter: Company Website Audit Committee Charter		

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i. assessing the integrity and independence of external auditors; ii. exercising effective oversight to review and monitor the external auditor's independence and objectivity; and iii. exercising effective oversight to review and monitor the effectiveness of the audit process, taking into consideration relevant Philippine professional and regulatory requirements.		http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/RRHI%20Audit%20Committee%20Charter.pdf			
2. Audit Committee Charter contains the Committee's responsibility on reviewing and monitoring the external auditor's suitability and effectiveness on an annual basis.	Compliant				

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Supplement to Recommendation	ns 9.2				
1. Audit Committee ensures that the external auditor is credible, competent and has the ability to understand complex related party transactions, its counterparties, and valuations of such transactions.	Compliant	Link/reference to the company's Audit Committee Charter Company Website Audit Committee Charter http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files/2018/RRHI%20Audit%20Committee%20Charter.pdf			
2. Audit Committee ensures that the external auditor has adequate quality control procedures.	Compliant				
Recommendation 9.3					
Company discloses the nature of non-audit services performed by its external auditor in the Annual Report to deal with the potential conflict of interest.	Compliant	Nature of non-audit services performed by the external auditor. Annual Report SEC Form 17A External Audit Fees and Services; page 49 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf			

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2. Audit Committee stays alert for any potential conflict of interest situations, given the guidelines or policies on non-audit services, which could be viewed as impairing the external auditor's objectivity.	Compliant	Link or reference to guidelines or policies on non-audit services Revised Corporate Governance Manual Article III Governance Structure B.2. Audit Committee; page 20 Article V Accountability and Audit; page 37 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf				
Supplement to Recommendation 9.3						
Fees paid for non-audit services do not outweigh the fees paid for audit services.	Compliant	Provide information on audit and non-audit fees paid. For the past financial year, the external auditor did not perform any non-audit services. Annual Report SEC Form 17A External Audit Fees and Services; page 49 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf				

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Additional Recommendation to Principle 9					
Company's external auditor is duly accredited by the SEC under Group A category.	Compliant	 Information on company's external auditor, such as: Name of the audit engagement partner: Wenda Lynn M. Loyola Accreditation number: 1540-A (Group A) Date Accredited: March 8,2016 Expiry date of accreditation: March 8, 2019 Name, address, contact number of the audit firm: SyCip, Gorres Velayo & Co. 6760 Ayala Avenue, Makati City 1226 Tel: (632) 8910307 Fax: (632) 819 0872 			
2. Company's external auditor agreed to be subjected to the SEC Oversight Assurance Review (SOAR) Inspection Program conducted by the SEC's Office of the General Accountant (OGA).	Compliant	Provide information on the following: 1. Date it was subjected to SOAR inspection, if subjected; 2. Name of the Audit firm; and 3. Members of the engagement team inspected by the SEC. The Company's External Auditor has not yet been subjected to SOAR.			

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Principle 10: The company should	d ensure that the	material and reportable non-financial and sustainability issues are disc	closed.
Recommendation 10.1			
1. Board has a clear and focused policy on the disclosure of non-financial information, with emphasis on the management of economic, environmental, social and governance (EESG) issues of its business, which underpin sustainability.	Compliant	Link on the company's policies and practices on the disclosure of non-financial information, including EESG issues. Revised Corporate Governance Manual Article VIII Disclosure and Transparency; page 42 http://www.robinsonsretailholdings.com.ph/download.php?file=m edia/files//Revised%20Corporate%20Governance%20Manual RRHI. pdf	
2. Company adopts a globally recognized standard/framework in reporting sustainability and non-financial issues.	Non- Compliant	Provide link to Sustainability Report, if any. Disclose the standards used.	The Company is in the process of planning and developing the standard/framework in reporting sustainability and non-financial issues.

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Principle 11: The company should maintain a comprehensive and cost-efficient communication channel for disseminating relevant information. This channel is crucial for informed decision-making by investors, stakeholders and other interested users. Recommendation 11.1			
1. Company has media and analysts' briefings as channels of communication to ensure the timely and accurate dissemination of public, material and relevant information to its shareholders and other investors.	Compliant	The Company uses various communication channels like website, Analyst's briefing, Media briefings /press conferences, Quarterly reporting, Annual Reporting, etc.) Annual Report SEC Form 17A Part V Exhibits and Schedules, Item 14 Exhibit and Reports on SEC Form 17-C; page 59 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf Company Website http://www.robinsonsretailholdings.com.ph/	
Supplemental to Principle 11			
Company has a website disclosing up-to-date information on the following:	Compliant	Provide link to company website Company Website http://www.robinsonsretailholdings.com.ph/	
a. Financial statements/reports (latest quarterly)	Compliant		
b. Materials provided in briefings to analysts and media	Compliant		

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT				
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
c. Downloadable Annual Report	Compliant			
d. Notice of ASM and/or SSM	Compliant			
e. Minutes of ASM and/or SSM	Compliant			
f. Company's Articles of Incorporation and By- Laws	Compliant			
Additional Recommendation to	Principle 11			
Company complies with SEC-prescribed website template.	Compliant	Company Website http://www.robinsonsretailholdings.com.ph/		
		Internal Control System and Risk Management Framework		
Principle 12: To ensure the integ		y and proper governance in the conduct of its affairs, the company showns.	uld have a strong and effective internal control	
Recommendation 12.1				
Company has an adequate and effective internal control system in the conduct of its business.	Compliant	List quality service programs for the internal audit functions. The Company's Chief Executive Officer and Chief Audit Executive issue an annual attestation that the Company has an internal audit, controls and compliance system in place and working effectively in all material respects, compliant with the standards set out in the Corporate Audit Manual. These processes provide an assurance		

	INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
		that enables the senior management of the company to understand, manage and satisfactorily control risk exposures. Annex 2 Chief Auditor's Attestation Annual Report SEC Form 17A Statement of Management's Responsibility for Financial Statements; page 63 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf Frequency of review of the internal control system		
2. Company has an adequate and effective enterprise risk management framework in the conduct of its business.	Compliant	International framework used for Enterprise Risk Management Information or reference to a document containing information on: 1. Company's risk management procedures and processes 2. Key risks the company is currently facing 3. How the company manages the key risks Frequency of review of the enterprise risk management framework. The above information are found in: Annual Report SEC Form 17A Part I Business and General Information, Risks; pages 28-29 Notes to Consolidated Financial Statements, 27 Risk Management and Financial Instruments; pages 139-145		

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		http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf			
Supplement to Recommendation	ns 12.1				
1. Company has a formal comprehensive enterprisewide compliance program covering compliance with laws and relevant regulations that is annually reviewed. The program includes appropriate training and awareness initiatives to facilitate understanding, acceptance and compliance with the said issuances.	Compliant	Provide information on or link/ reference to a document containing the company's compliance program covering compliance with laws and relevant regulations. Indicate frequency of review. The Company has a General Counsel Group that periodically reviews compliance to applicable laws, rules and regulations.			
Optional: Recommendation 12.1					
1. Company has a governance process on IT issues including disruption, cyber security, and disaster recovery, to ensure that all key risks are identified, managed and reported to the board.		Provide information on IT governance process The Company has a Corporate Information Systems Group in charge of all IT governance processes.			

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 12.2			
1. Company has in place an independent internal audit function that provides an independent and objective assurance, and consulting services designed to add value and improve the company's operations.	Compliant	The internal audit is in-house.	
Recommendation 12.3			
Company has a qualified Chief Audit Executive (CAE) appointed by the Board.	Compliant	The company's Chief Audit Executive (CAE) is Mr. Emmanuel B. De Pano and information containing his/her responsibilities is found in: Revised Corporate Governance Manual Article III Governance Structure F. Internal Audit; page 30 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf	
2. CAE oversees and is responsible for the internal audit activity of the organization, including that portion that is outsourced to a third party service provider.	Compliant	There is no outsourced internal audit activity.	

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
3. In case of a fully outsourced internal audit activity, a qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity.	Compliant	Identify qualified independent executive or senior management personnel, if applicable. The internal audit is in-house.		
Recommendation 12.4				
Company has a separate risk management function to identify, assess and monitor key risk exposures.	Compliant	Information on company's risk management function is found in: Revised Corporate Governance Manual Article III Governance Structure G. Enterprise Risk Management; page 33 http://www.robinsonsretailholdings.com.ph/download.php?file=m edia/files//Revised%20Corporate%20Governance%20Manual_RRHI. pdf		
Supplement to Recommendation 12.4				
Company seeks external technical support in risk management when such competence is not available internally.	Compliant	Identify source of external technical support, if any. The Company did not see a need for external technical support for its ERM.		

	INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
Recommendation 12.5				
1. In managing the company's Risk Management System, the company has a Chief Risk Officer (CRO), who is the ultimate champion of Enterprise Risk Management (ERM).	Compliant	The company's Chief Financial Officer acts as the Chief Risk Officer (CRO) and information on his/her responsibilities and qualifications/background are disclosed in: Annual Report SEC Form 17A Part 3 Control and Compensation Information, Item 7. Directors and Executive Officers of the Registrant; page 53 http://www.robinsonsretailholdings.com.ph/download.php?file=m edia/files//2017/RRHI%20SEC%2017-A%202017.pdf		
CRO has adequate authority, stature, resources and support to fulfill his/her responsibilities.	Compliant	The company's Chief Financial Officer acts as the Chief Risk Officer (CRO) and has the adequate authority, stature, resources and support to fulfill his/her responsibilities. Annual Report SEC Form 17A Part 3 Control and Compensation Information, Item 7. Directors and Executive Officers of the Registrant; page 53 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf		
Additional Recommendation to Principle 12				
1. Company's Chief Executive Officer and Chief Audit Executive attest in writing, at least annually, that a sound internal audit,	Compliant	Provide link to CEO and CAE's attestation The Company's Chief Executive Officer and Chief Audit Executive issue an annual attestation that the Company has an internal audit, controls and compliance system in place and working effectively in		

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT				
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
control and compliance system is in place and working effectively.		all material respects, compliant with the standards set out in the Corporate Audit Manual. These processes provide an assurance that enables the senior management of the company to understand, manage and satisfactorily control risk exposures. Annex 2 Chief Auditor's Attestation Annual Report SEC Form 17A Statement of Management's Responsibility for Financial Statements; page 63 http://www.robinsonsretailholdings.com.ph/download.php?file=meddia/files//2017/RRHI%20SEC%2017-A%202017.pdf		
,		Cultivating a Synergic Relationship with Shareholders		
	d treat all shareh	olders fairly and equitably, and also recognize, protect and facilitate the	e exercise of their rights.	
Recommendation 13.1				
Board ensures that basic shareholder rights are disclosed in the Manual on Corporate Governance.	Compliant	Link or reference to the company's Manual on Corporate Governance where shareholders' rights are disclosed. Provide link to company's website Revised Corporate Governance Manual		
2. Board ensures that basic shareholder rights are disclosed on the company's website.	Compliant	Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf		

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		Company Website http://www.robinsonsretailholdings.com.ph/corporate- governance/manual-1	
Company's common share has one vote for one share.	n 13.1 Compliant	Amended By-Laws Article II http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/our-company/PSE%20Disclosure%20Form%204-3%20-%20Amendments%20to%20Articles%20of%20Incorporation%20(January%202017).pdf	
2. Board ensures that all shareholders of the same class are treated equally with respect to voting rights, subscription rights and transfer rights.	Compliant	Information on classes of shares, including their voting rights are found in: Articles of Incorporation Article V http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/our-company/PSE%20Disclosure%20Form%204-3%20-%20Amendments%20to%20Articles%20of%20Incorporation%20(January%202017).pdf Amended By-Laws http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/our-company/PSE%20Disclosure%20Form%204-3%20-%20Amendments%20to%20Articles%20of%20Incorporation%20(January%202017).pdf	

	INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
		COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
3.	Board has an effective, secure, and efficient voting system.	Compliant	Voting procedure is by viva voce or show of hands. Shareholder voting mechanisms are found in: Amended By-Laws	
4.	Board has an effective shareholder voting mechanisms such as supermajority or "majority of minority" requirements to protect minority shareholders against actions of controlling shareholders.	Compliant	http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/our-company/PSE%20Disclosure%20Form%204-3%20-%20Amendments%20to%20Articles%20of%20Incorporation%20(January%202017).pdf	
5.	Board allows shareholders to call a special shareholders' meeting and submit a proposal for consideration or agenda item at the AGM or special meeting.	Compliant	Provide information on how this was allowed by board (i.e., minutes of meeting, board resolution) For the past financial year, no special shareholders' meeting was held. Revised Corporate Governance Manual Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf	
6.	Board clearly articulates and enforces policies with respect to treatment of minority shareholders.	Compliant	Information or link/reference to the policies on treatment of minority shareholders: Revised Corporate Governance Manual	

	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION Article VI Stakeholders' Rights and Protection of Minority	EXPLANATION
		Article VI Stakeholders' Rights and Protection of Minority	
		Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=me df	
7. Company has a transparent and specific dividend policy.	Compliant	Provide information on or link/reference to the company's dividend Policy. Indicate if company declared dividends. If Compliant, indicate the number of days within which the dividends were paid after declaration. In case the company has offered dividends, indicate if the company paid the dividends within 60 days from declaration Annual Report SEC Form 17A Part IV Corporate Governance, Dividend Policy; page 58 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/RRHI%20SEC%2017-A%202017.pdf	
Optional: Recommendation 13.1			
Company appoints an independent party to count and/or validate the votes at the Annual Shareholders' Meeting. Recommendation 13.2	Compliant	Sycip, Gorres, Velayo & Co. counted/validated the votes at the ASM. In accordance with the Engagement Letter with SGV, the Validation Report maybe provided upon request after obtaining a written consent from SGV.	

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
1. Board encourages actions shareholder participate by sending the Notice Annual and Special Shareholders' Meeting with sufficient and relevant information at least 28 days before the meeting.	ion Compliant of S	Indicate the number of days before the annual stockholders' meeting or special stockholders' meeting when the notice and agenda were sent out Indicate whether shareholders' approval of remuneration or any changes therein were included in the agenda of the meeting.	The company is compliant with Securities Regulation Code 20.3.3 Filing Requirements, 20.3.3.4 The Information Statement, proxy form and management referred to in SRC Rule 20.4, if applicable, shall be distributed to security holders at least fifteen (15) business days prior to the date of the stockholder's meeting. Posted to PSE EDGE: April 24, 2017 Date of sending the Notice of Annual and Special Shareholder's Meeting to stockholders: June 5, 2017 Actual Date of Annual and Special Shareholder's Meeting: June 27, 2017 Notice of Stockholder's Meeting http://www.robinsonsretailholdings.com.ph/dow nload.php?file=media/files//2017/Notice%20of% 20Annual%20Meeting%20of%20Stockholders%20 on%20June%2027%202017.pdf	
Supplemental to Recommendation 13.2				
Company's Notice of Annual Stockholders' Meeting contains	Compliant	Link or reference to the company's notice of Annual Shareholders' Meeting Notice of Annual Stockholders' Meeting		

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
the following information:		http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//2017/Notice%20of%20Annual%20Meeting%20of%20Stock		
a. The profiles of directors (i.e., age, academic qualifications, date of first appointment, experience, and directorships in other listed companies)	Compliant	holders%20on%20June%2027%202017.pdf		
b. Auditors seeking appointment/reappoint ment	Compliant			
c. Proxy documents	Compliant			
Optional: Recommendation 13	3.2			
Company provides rationale for the agenda items for the annual stockholders meeting	Compliant	Rationale for the agenda items is contained in the: Notice of Annual Stockholders' Meeting http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//2017/Notice%20of%20Annual%20Meeting%20of%20Stoc kholders%20on%20June%2027%202017.pdf		

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 13.3			
1. Board encourages active shareholder participation by making the result of the votes taken during the most recent Annual or Special Shareholders' Meeting publicly available the next working day.	Compliant	Information on all relevant questions raised and answers during the ASM and special meeting and the results of the vote taken during the most recent ASM/SSM were documented on: Minutes of Annual Stockholders' Meeting http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/RRHI Minutes of Annual Meeting of Stockholders_June_27_2017.pdf	
2. Minutes of the Annual and Special Shareholders' Meetings were available on the company website within five business days from the end of the meeting.	Compliant	Link to minutes of meeting in the company website. Minutes of Annual Stockholders' Meeting http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files/2018/RRHI Minutes of Annual Meeting of Stockholders June 27 2017.pdf Indicate voting results for all agenda items, including the approving, dissenting and abstaining votes Indicate also if the voting on resolutions was by poll. Include whether there was opportunity to ask question and the answers given, if any Annex 3-SGV Report on Validation of Stockholders (Will be provided to SEC upon request)	
Supplement to Recommenda	tion 13.3		
Board ensures the attendance of the external auditor and other relevant	Compliant	External auditor and other relevant individuals were present during the ASM and/or special meeting:	

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
individuals to answer shareholders questions during the ASM and SSM.		Minutes of Annual Stockholders' Meeting http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files/2018/RRHI Minutes of Annual Meeting of Stockholders June 27 2017.pdf	
Recommendation 13.4			
1. Board makes available, at the option of a shareholder, an alternative dispute mechanism to resolve intra-corporate disputes in an amicable and effective manner.	Compliant	Provide details of the alternative dispute resolution made available to resolve intra-corporate disputes Revised Corporate Governance Manual Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=m edia/files//Revised%20Corporate%20Governance%20Manual RRHI. pdf	
2. The alternative dispute mechanism is included in the company's Manual on Corporate Governance.	Compliant	Link/reference to where it is found in the Manual on Corporate Governance: Revised Corporate Governance Manual Article III Governance Structure 3.Responsibility, Duties and Functions of the Board; page 15 Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=med ia/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf	

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
Recommendation 13.5				
Board establishes an Investor Relations Office (IRO) to ensure constant engagement with its shareholders.	Compliant	Disclose the contact details of the officer/office responsible for investor relations, such as: 1. Name of the person: Gina R. Dipaling 2. Telephone number: (632) 635-0751 to 64 local 555; (632) 631-1490 3. Fax number: (632) 635-0751 to 64 local 555; (632) 631-1490 4. E-mail address: info-RRH@robinsonsretail.com.ph Company Website Board of Directors and Officers http://www.robinsonsretailholdings.com.ph/our-company/board		
IRO is present at every shareholder's meeting.	Compliant	Indicate if the IRO was present during the ASM. Yes, the IRO was present in the last ASM.		
Supplemental				
Recommendations to Principle 13				
Board avoids anti-takeover measures or similar devices that may entrench	Compliant	Provide information on how antitakeover measures or similar devices were avoided by the board, if any. Revised Corporate Governance Manual		

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
ineffective management or the existing controlling shareholder group		Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf		
2. Company has at least thirty percent (30%) public float to increase liquidity in the market.	Compliant	Indicate the company's public float. Public float is 34.85% Annual Report SEC Form 17A Part II Operational and Financial Information, (B) Holders; page 58 http://www.robinsonsretailholdings.com.ph/download.php?file=me		
Optional: Principle 13		dia/files//2017/RRHI%20SEC%2017-A%202017.pdf		
Company has policies and practices to encourage shareholders to engage with the company beyond the Annual Stockholders' Meeting	Compliant	Revised Corporate Governance Manual Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=med-ia/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf		
2. Company practices secure electronic voting in absentia at the Annual Shareholders' Meeting.		Disclose the process and procedure for secure electronic voting in absentia, if any.		

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION		
		Duties to Stakeholders			
		ed by law, by contractual relations and through voluntary commitments have the opportunity to obtain prompt effective redress for the violati			
Recommendation 14.1					
Board identifies the company's various stakeholders and promotes	Compliant	Identify the company's shareholder and provide information or reference to a document containing information on the company's policies and programs for its stakeholders.			
cooperation between them and the company in creating wealth, growth and sustainability.		Revised Corporate Governance Manual Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRH_l.pdf			
Recommendation 14.2					
Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders.	Compliant	Policies and programs for the protection and fair treatment of company's stakeholders: Revised Corporate Governance Manual Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRH l.pdf			

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 14.3			
1. Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights.	Compliant	Provide the contact details (i.e., name of contact person, dedicated phone number or e-mail address, etc.) which stakeholders can use to voice their concerns and/or complaints for possible violation of their rights. Company Website http://www.robinsonsretailholdings.com.ph/corporate-governance/whistle-blowing-policy Email Address: CICOM@jgsummit.com.ph Fax Number: 395-3888 Mailing Address: Must be sent in a sealed envelope clearly marked "Strictly Private and Confidential-To Be Opened by Addressee Only". CICOM JG Summit Holdings, Inc. 44th Flr. Robinsons Equitable Tower ADB Avenue, Cor., Poveda Road, Pasig City Provide information on whistleblowing policy, practices and procedures for stakeholder	
Supplement to Recommendation 14.3			
Company establishes an alternative dispute resolution system so that conflicts and differences	Compliant	Information on the alternative dispute resolution system established by the company: Revised Corporate Governance Manual Article III Governance Structure	

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with key stakeholders is settled in a fair and expeditious manner.		3.Responsibility, Duties and Functions of the Board; page 15 Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=m http://www.robinsonsretailholdings.com.ph/download.php?file=m http://www.robinsonsretailholdings.com.ph/download.php?file=m http://www.robinsonsretailholdings.com.ph/download.php?file=m http://www.robinsonsretailholdings.com.ph/download.php?file=m edia/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf		
Additional Recommendations to Principle 14				
1. Company does not seek any exemption from the application of a law, rule or regulation especially when it refers to a corporate governance issue. If an exemption was sought, the company discloses the reason for such action, as well as presents the specific steps being taken to finally comply with the applicable law, rule or regulation.	Compliant	Disclose any requests for exemption by the company and the reason for the request. For the past financial year, the company did not request any exemption.		
Company respects intellectual property rights.	Compliant	Provide specific instances, if any. The Company has developed confidential business and technical information over many years at considerable expense. Because of this effort, the Company now owns or otherwise		

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Optional: Principle 14		possesses valuable confidential business and technical information; hence, everyone is expected to protect it as carefully similar to the protection of tangible property. Code of Business Conduct, No. 11-Confidential Information; page Company Website http://www.robinsonsretailholdings.com.ph/corporate-governance/code-of-business-conduct-and-ethics	
Optional: Principle 14			
Company discloses its policies and practices that address customers' welfare	Compliant	Policies, programs and practices that address customers' welfare or provide link/reference to a document containing the same: Revised Corporate Governance Manual Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//Revised%20Corporate%20Governance%20Manual RRHI.p df Company Website Health, Safety and Welfare Policy http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files//Health%20Safety%20and%20Welfare%20Policy.pdf	
Company discloses its policies and practices that address supplier/contractor selection procedures	Compliant	Policies, programs and practices that address supplier/contractor selection procedures or provide link/reference to a document containing the same.	

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COMPLIAN NON- COMPLIAN		EXPLANATION	
	Revised Corporate Governance Manual Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf Company Website http://www.robinsonsretailholdings.com.ph/		

Principle 15: A mechanism for employee participation should be developed to create a symbiotic environment, realize the company's goals and participate in its corporate governance processes.

Recommendation 15.1

1.	Board establishes policies, programs and procedures	Compliant	Provide information on or link/reference to company policies, programs and procedures that encourage employee participation.	
	that encourage employees		Revised Corporate Governance Manual	
	to actively participate in the		Article VI Stakeholders' Rights and Protection of Minority	
	realization of the		Shareholders' Interest; page 38	
	company's goals and in its		http://www.robinsonsretailholdings.com.ph/download.php?file=me	
	governance.		dia/files//Revised%20Corporate%20Governance%20Manual RRHI.p	
			<u>df</u>	
			Company Website	
			Health, Safety and Welfare Policy	
			http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Health%20Safety%20and%20Welfare%20Policy.pdf	

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION	
Supplement to Recommendation	n 15.1			
1. Company has a reward/compensation policy that accounts for the performance of the company beyond short-term financial measures.	Compliant	The company has in place a merit-based performance incentive mechanism such as an employee stock option plan (ESOP) or any such scheme that awards and incentivizes employees, at the same time aligns their interests with those of the shareholders. Company Website Succession Planning and Remuneration Policy http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/06/Succession Planning and Remuneration Policy.pdf		
Company has policies and practices on health, safety and welfare of its employees.	Compliant	Information on policies and practices on health, safety and welfare of employees. Include statistics and data, if any. Revised Corporate Governance Manual Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf Company Website Health, Safety and Welfare Policy http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Health%20Safety%20and%20Welfare%20Policy.pdf		

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Company has policies and practices on training and development of its employees.	Compliant	Information on policies and practices on training and development of employees. Include information on any training conducted or attended. Company Website http://www.robinsonsretailholdings.com.ph/corporate-governance/stakeholders-health-safety-and-welfare	
Recommendation 15.2	<u>'</u>		
Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program in its Code of Conduct.	Compliant	Link/reference to the company's policies, programs and practices on anti-corruption Revised Corporate Governance Manual Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual_RRHI.pdf Company Website Code of Conduct and Ethics http://www.robinsonsretailholdings.com.ph/corporate-governance/code-of-business-conduct-and-ethics	
Board disseminates the policy and program to employees across the organization through	Compliant	Identify how the board disseminated the policy and program to employees across the organization All employees undergo an onboarding program where they are informed and oriented about company policies including the Code of	

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
trainings to embed them in the company's culture.		Business Conduct and Ethics that is also available in the Company Website Company Website Code of Conduct and Ethics http://www.robinsonsretailholdings.com.ph/corporate-governance/code-of-business-conduct-and-ethics	
Supplement to Recommendation	n 15.2		
Company has clear and stringent policies and procedures on curbing and penalizing employee involvement in offering, paying and receiving bribes.	Compliant	Link/reference to the company policy and procedures on penalizing employees involved in corrupt practices. Include any finding of violations of the company policy. Company Website Code of Conduct and Ethics http://www.robinsonsretailholdings.com.ph/corporate-governance/code-of-business-conduct-and-ethics	
Recommendation 15.3			
1. Board establishes a suitable framework for whistleblowing that allows employees to freely communicate their concerns about illegal or unethical practices, without fear of retaliation	Compliant	Disclose or provide link/reference to the company whistle-blowing policy and procedure for employees. Company Website Whistleblowing Policy http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/06/Whistleblowing Policy.pdf	

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
2. Board establishes a suitable framework for whistleblowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistleblowing concerns.	Compliant	Company Website Whistleblowing Policy http://www.robinsonsretailholdings.com.ph/download.php?file=me dia/files/2018/06/Whistleblowing Policy.pdf	
3. Board supervises and ensures the enforcement of the whistleblowing framework.	Compliant	Information on how the board supervised and ensured enforcement of the whistleblowing framework, including any incident of whistleblowing. Revised Corporate Governance Manual Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf Company Website Whistleblowing Policy http://www.robinsonsretailholdings.com.ph/download.php?file=media/files/2018/06/Whistleblowing Policy.pdf	

Principle 16: The company should be socially responsible in all its dealings with the communities where it operates. It should ensure that its interactions serve its environment and stakeholders in a positive and progressive manner that is fully supportive of its comprehensive and balanced development.

Recommendation 16.1

	INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT		
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Company recognizes and places importance on the interdependence between business and society, and promotes a mutually beneficial relationship that allows the company to grow its business, while contributing to the advancement of the society where it operates.	Compliant	Information or reference to a document containing information on the company's community involvement and environment related programs. Revised Corporate Governance Manual Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/sustainability Corporate Social Responsibility http://www.robinsonsretailholdings.com.ph/sustainability	
Optional: Principle 16			
Company ensures that its value chain is environmentally friendly or is consistent with promoting sustainable development	Compliant	Link/reference to policies, programs and practices to ensure that its value chain is environmentally friendly or is consistent with promoting sustainable development. Revised Corporate Governance Manual Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/download.php?file=media/files//Revised%20Corporate%20Governance%20Manual RRHI.pdf Sustainability http://www.robinsonsretailholdings.com.ph/sustainability	

INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Company exerts effort to interact positively with the communities in which it operates	Compliant	Link/reference to policies, programs and practices to interact positively with the communities in which it operates. Revised Corporate Governance Manual Article VI Stakeholders' Rights and Protection of Minority Shareholders' Interest; page 38 http://www.robinsonsretailholdings.com.ph/sustainability Sustainability http://www.robinsonsretailholdings.com.ph/sustainability	

Pursuant to the requirement of the Securities and Exchange Commission, this Integrated Annual Corporate Governance Report is signed on behalf of the registrant by the undersigned, thereunto duly authorized, in the City of _ **SIGNATURES** LANCE Y. GOKONGWEI **ROBINA Y. GOKONGWEI-PE** Chairman of the Board **President and Chief Executive Officer** ANTONIO L. GO ROBERTO R. ROMULO **Independent Director** Independent Director< JOHANN M. SEBASTIAN ROSALINDA F. RIVERA **Compliance Officer Corporate Secretary**

SUBSCRIBED AND SWORN to before me this _ me their identification cards, as follows:

MAY 2 8 2018

2018, affiant(s) exhibiting to

PASIG CITY

NAME	TAX IDENTIFICATION NO.
LANCE Y. GOKONGWEI	116-312 -586
ROBINA Y. GOKONGWEI-PE	139-634-860
ANTONIO L. GO	100-929 - 212
ROBERTO R. ROMULO	135-870-364
BACH JOHANN M. SEBASTIAN	118 -626 -485
ROSALINDA F. RIVERA	185 -543 - 392

Doc No.: 90

Page No.:

Series of:

ATTY. JAMES NO JAY D. BETTO

NO MORE Plaza Conco: ADE Ave. Pasig City

Attorney's Foll No. 50 AB

IBP # 017041 - 11/10/17/Pical

PTR#2009205/01.03.18/Penig City

MCLE Compilarios No. V - 0017140 Ner 54, 2018

January 5, 2018

SECURITIES AND EXCHANGE COMMISSION

PICC Secretariat Building, Philippine International Convention Center (PICC) Complex, Roxas Boulevard, Pasay City, NCR, Philippines

Attention:

Ms. Rachel Esther J. Gumtang-Remalante

Officer-in-Charge, Corporate Governance and Finance Division

Dear Ms. Gumtang-Remalante,

Please find below the attendance of the directors in the meetings of the Board of Directors of Robinsons Retail Holdings, Inc. ("RRHI") held during fiscal year 2017.

Board	Name	Date of Election	No. of Meetings Held During the Fiscal Year*	No. of Meetings Attended	%
Chairman	Lance. Y. Gokongwei	June 27, 2017	7	7	100%
Vice Chairman	James L. Go	June 27, 2017	7	7	100%
Member	John L. Gokongwei, Jr.	June 27, 2017	7	7	100%
Member	Robina Y. Gokongwei- Pe	June 27, 2017	7	7	100%
Member	Lisa Y. Gokongwei- Cheng	June 27, 2017	7	7	100%
Member	Faith Y. Gokongwei- Lim	June 27, 2017	7	7	100%
Member	Hope Y. Gokongwei- Tang	June 27, 2017	. 7	7	100%
Independent	Antonio L. Go	June 27, 2017	7	7	100%
Independent	Roberto R. Romulo	June 27, 2017	7	7	100%

^{*}Fiscal year 2017 of RRHI is from January 1, 2017 to December 31, 2017.

Thank you for your kind attention.

Very truly yours,

ROSALINDA F. RIVERA

Corporate Secretary

BACH JOHANN M. SEBASTIAN

Compliance Officer

MEMORANDUM

DATE

05 January, 2018

TO

AUDIT COMMITTEE

FROM

CORPORATE AUDIT

SUBJECT

Internal Audit, Controls and Compliance System Attestation for the Year

I, Emmanuel B. De Pano, Vice President and Chief Audit Executive (CAE), am of the opinion that Robinsons Retail Holdings, Inc. or RRHI (the Company) has internal audit, controls, and compliance system in place and working effectively; in all material respects, compliant with the standards set out in the Corporate Audit Policy Manual (the Manual). These processes provide an assurance that enables the senior management of the company to understand, manage and satisfactorily control risk exposures.

I, as CAE of RRHI, further state that in my opinion the Audit Committee for the company is constituted and operates in accordance with the independence and governance requirements of the Manual. The Chairman and Members of the Audit Committee are:

-		n .
	ected	Date

Chairman	Antonio L. Go	June 27, 2017
Independent Member	Roberto R. Romulo	June 27, 2017
Non-independent Members	 John L. Gokongwei, Jr. James L. Go Lance Y. Gokongwei Robina Y. Gokongwei-Pe 	June 27, 2017

EMMANUEL B. DE PANO

VP, Chief Audit Executive - RRHI

Noted by

LANCE Y. GOKONGWEI

Chairman and CEO - RRHI